

### Brief

# Barcodes and Document Identifiers to Track and Authenticate Official Documents in the Ethiopian Healthcare Supply Chain

### **Overview**

When you receive a notice in the mail requesting a payment from a given agency or company, how do you know it is a legitimate document from that organization? In a world with increasing fraudulent activity and counterfeiting, it is extremely important to have mechanisms that will ensure the authenticity of documents, particularly for financial transactions. Global Document Type Identifier (GDTI) provides such a mechanism to track, control, and authenticate documents. With support from the USAID | DELIVER PROJECT, GDTI's, with serialization, are being used in barcodes to track and authenticate official documents from Ethiopia's Pharmaceuticals Fund and Supply Agency (PFSA).

PFSA, an agency of the Federal Ministry of Health in Ethiopia, is responsible for the public sector healthcare supply chain.

## What is GDTI?

GDTI is the GS<sup>1</sup> identification key used to identify important documents. It can be encoded in a barcode or printed directly on a document. Where required, it can include a serial number that uniquely identifies a specific document (see figure 1). Organizations can use the GDTI to identify and register documents, as well as for information retrieval, document tracking, and electronic archiving. Another specific application of GDTI is to prevent fraud and document falsification.

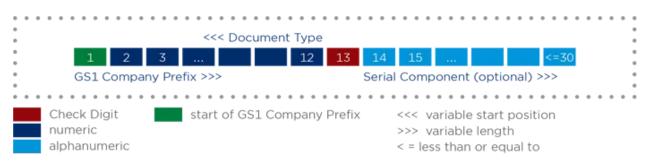
#### DECEMBER 2016

This publication was produced for review by the U.S. Agency for International Development. It was prepared by the USAID | DELIVER PROJECT, Task Order 4.

U.S. Agency for International Development www.usaid.gov

<sup>&</sup>lt;sup>1</sup> Global Standards I (GSI) is an international standards organization that designs and implements naming standards for a variety of sectors, from retail and health to transport and logistics. http://www.gs1.org/barcodes

#### Figure 1. GDTI Components<sup>2</sup>



### How is PFSA using GDTI?

PFSA is responsible for supplying essential pharmaceuticals to health facilities throughout the country. They handle hundreds of millions of dollars' worth of health commodity transactions, supplying nearly 20,000 health service delivery points: hospitals, health centers, and health posts. The USAID | DELIVER PROJECT collaborated with PFSA to introduce GDTI for certain official documents. GDTI, with serialization, is being included in 2D barcodes and printed on documents to ensure that each individual document is uniquely identified. Document types covered include—

- cash and credit invoices
- purchase orders
- stock transfer vouchers.

The GDTI numbers are linked to a centralized PFSA database. Recipients of PFSA documents can now scan the barcodes on their documents and log into a PFSA web portal to verify the authenticity of their documents (see figure 2).

#### Figure 2. Sample PFSA Cash Invoice with Barcode

Acces	unte	RDF Regular	From	Test Hub	. 2000		(253)08572956 Cash Iny.			
Accounts To License		Gindeberet Woreda Helath Office		Oromia		Town	Date		ው 09 - 00100 መስከረም 05, 2009	
		GWHO/4032/2008					Delivery Note			
Ware	house :	AA1	Wored	a Ginde Be	ret	TIN No	Delivery			
Me	dical Su									
No		Item Name	Unit	Qty	Unit Price	Total Selling Price	Manufacturer	Batch No	Expiry Date	
1	HS.1000.8	Cannula Intravenous Set (IV Cannula) - 22G	100	2	274.98	549.96	Bio Med Health Care Products	671405	04/19	
2	HS. 1000.20054	Disposable Syringe - 3 parts , 3ml with 21G needle	100	10	68.23	682.30	Shandong Zibo Shanchuan	20151111	11/20	
3		Scalp Vein Winged Infusion Set - 23G	100	1	73.84		GST Co.	5010/4	10/16	
	Sub Total					1,306.10				
	Grand Total				1,306.10					

<sup>&</sup>lt;sup>2</sup> Source: http://www.gs1.org/docs/idkeys/GS1\_GDTI\_Executive\_Summary.pdf

### What are the Potential Benefits?

**Authentication**. Utilizing GDTI on PFSA documentation enables verification and authentication of documents originating from PFSA. When a hospital receives a credit invoice, for example, they can use a standard barcode reader app to scan the barcode on the invoice; before processing payment, they can quickly verify that the invoice received originated from PFSA.

**Tracking and Document Control.** PFSA engages in a myriad of transactions with numerous entities, from warehouses to hospital facilities. GDTI enables PFSA to track documents in real-time and to ensure document control within the supply chain.

The USAID | DELIVER PROJECT, Task Order 4, is funded by the U.S. Agency for International Development, and implemented by John Snow, Inc. The project improves essential health commodity supply chains by strengthening logistics management information systems, streamlining distribution systems, identifying financial resources for procurement and supply chain operations, and enhancing forecasting and procurement planning. The project also encourages policymakers and donors to support logistics as a critical factor in the overall success of their health care mandates.

The authors' views expressed in this publication do not necessarily reflect the views of the U.S. Agency for International Development or the United States Government.

#### USAID | DELIVER PROJECT

John Snow, Inc. 1616 Fort Myer Drive, 16th Floor Arlington, VA 22209 USA Phone: 703-528-7474 Fax: 703-528-7480 Email: askdeliver@jsi.com Internet: deliver.jsi.com